| **Q1. Please indicate if you are a Staff Member or a Volunteer?** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q1. Please indicate if you are a Staff Member or a Volunteer? (Please choose one of the following answers).** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Staff Member |  | 240 |  | 78.689 |  | 78.689 |  | 78.689 |  |
| Volunteer |  | 65 |  | 21.311 |  | 21.311 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

| **Q2. Which branch or area of Crosscare do you work in?** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q2. Which branch or area of Crosscare do you work in? (Please choose only one answer2** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Homeless Services |  | 95 |  | 31.148 |  | 31.148 |  | 31.148 |  |
| Youth Services |  | 102 |  | 33.443 |  | 33.443 |  | 64.590 |  |
| Food & Community |  | 65 |  | 21.311 |  | 21.311 |  | 85.902 |  |
| Support Services/Clonliffe College |  | 43 |  | 14.098 |  | 14.098 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

| **Q3. Crosscare's values of Love, Respect and Excellence influence my work** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q3. Crosscare's values of Love, Respect and Excellence influence my work (Please choose only one answer)** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| **Yes** |  | **293** |  | **96.066** |  | 96.066 |  | 96.066 |  |
| No |  | 12 |  | 3.934 |  | 3.934 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

**Staff 95.42% Yes**

**Volunteers 98.46% Yes**

| **Q4. Crosscare helps those most in need: Agree to some level 92.13% *HIGHEST*** | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q4. Crosscare helps those most in need** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | | |
| Strongly disagree |  | 5 |  | 1.639 |  | 1.639 |  | 1.639 | |  |
| Somewhat disagree |  | 8 |  | 2.623 |  | 2.623 |  | 4.262 | |  |
| Neither agree nor disagree |  | 11 |  | 3.607 |  | 3.607 |  | 7.869 | |  |
| **Somewhat agree** |  | **48** |  | **15.738** |  | 15.738 |  | 23.607 | |  |
| **Agree** |  | **116** |  | **38.033** |  | 38.033 |  | 61.639 | |  |
| **Strongly agree** |  | **117** |  | **38.361** |  | 38.361 |  | 100.000 | |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  | |  |
| Total |  | 305 |  | 100.000 |  |  |  |  | |  |
|  | | | | | | | | | | |
| **Staff Only 90.42% Volunteers 98.46%**  **Q5. Crosscare uses face to face work to challenge inequality and effect positive social change. Agree to some level 86.23%** | | | | | | | | | | |
| **Q5. Crosscare uses face to** | | | **Frequency** | | **Percent** | | **Valid %** | | **Cumulative %** | |
| Strongly disagree | |  | 6 |  | 1.967 |  | 1.967 |  | 1.967 |  |
| Disagree | |  | 7 |  | 2.295 |  | 2.295 |  | 4.262 |  |
| Somewhat disagree | |  | 7 |  | 2.295 |  | 2.295 |  | 6.557 |  |
| Neither agree nor disagree | |  | 22 |  | 7.213 |  | 7.213 |  | 13.770 |  |
| Somewhat agree | |  | 55 |  | 18.033 |  | 18.033 |  | 31.803 |  |
| Agree | |  | 134 |  | 43.934 |  | 43.934 |  | 75.738 |  |
| Strongly agree | |  | 74 |  | 24.262 |  | 24.262 |  | 100.000 |  |
| Missing | |  | 0 |  | 0.000 |  |  |  |  |  |
| Total | |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | | |

**Staff Only 85% Volunteers 90.77%**

| **Q6. Crosscare is well connected with the Dublin Archdiocese**  **Agree some level 68.85% LOWEST** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q6. Crosscare is well connected with the Dublin Archdiocese** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Strongly disagree |  | 4 |  | 1.311 |  | 1.311 |  | 1.311 |  |
| Disagree |  | 9 |  | 2.951 |  | 2.951 |  | 4.262 |  |
| Somewhat disagree |  | 17 |  | 5.574 |  | 5.574 |  | 9.836 |  |
| Neither agree nor disagree |  | 65 |  | 21.311 |  | 21.311 |  | 31.148 |  |
| Somewhat agree |  | 57 |  | 18.689 |  | 18.689 |  | 49.836 |  |
| Agree |  | 105 |  | 34.426 |  | 34.426 |  | 84.262 |  |
| Strongly agree |  | 48 |  | 15.738 |  | 15.738 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
| **Staff 66.25% Volunteers 78.46%** | | | | | | | | | |
| **Q7. Crosscare uses excellent, evidence informed models of service delivery**  **Agree to some level 82.30%** | | | | | | | | | |
| **Q7. Crosscare uses excellent, evidence informed models of service delivery (Please choose only one answer)** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Strongly disagree |  | 3 |  | 0.984 |  | 0.984 |  | 0.984 |  |
| Disagree |  | 7 |  | 2.295 |  | 2.295 |  | 3.279 |  |
| Somewhat disagree |  | 12 |  | 3.934 |  | 3.934 |  | 7.213 |  |
| Neither agree nor disagree |  | 32 |  | 10.492 |  | 10.492 |  | 17.705 |  |
| Somewhat agree |  | 48 |  | 15.738 |  | 15.738 |  | 33.443 |  |
| Agree |  | 136 |  | 44.590 |  | 44.590 |  | 78.033 |  |
| Strongly agree |  | 67 |  | 21.967 |  | 21.967 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

**Staff only 82.08% Volunteers 83.08%**

| **Q8. Crosscare has quality management practice, training and supervision for all staff and volunteers Agree to some level 91.15%** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q8. Crosscare has quality management practice, training and supervision for all staff and volunteers (Please choose only one answer)** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Strongly disagree |  | 7 |  | 2.295 |  | 2.295 |  | 2.295 |  |
| Disagree |  | 2 |  | 0.656 |  | 0.656 |  | 2.951 |  |
| Somewhat disagree |  | 10 |  | 3.279 |  | 3.279 |  | 6.230 |  |
| Neither agree nor disagree |  | 8 |  | 2.623 |  | 2.623 |  | 8.852 |  |
| Somewhat agree |  | 42 |  | 13.770 |  | 13.770 |  | 22.623 |  |
| Agree |  | 131 |  | 42.951 |  | 42.951 |  | 65.574 |  |
| Strongly agree |  | 105 |  | 34.426 |  | 34.426 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

**Staff Only 90% Volunteers 95.39%**

| **Q9. Crosscare engages clients, service-users and young people in decision making that effects them directly Agree to some level 80.33%** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q9. Crosscare engages clients, service-users and young people in decision making that effects them directly** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Strongly disagree |  | 3 |  | 0.984 |  | 0.984 |  | 0.984 |  |
| Disagree |  | 6 |  | 1.967 |  | 1.967 |  | 2.951 |  |
| Somewhat disagree |  | 23 |  | 7.541 |  | 7.541 |  | 10.492 |  |
| Neither agree nor disagree |  | 28 |  | 9.180 |  | 9.180 |  | 19.672 |  |
| Somewhat agree |  | 68 |  | 22.295 |  | 22.295 |  | 41.967 |  |
| Agree |  | 113 |  | 37.049 |  | 37.049 |  | 79.016 |  |
| Strongly agree |  | 64 |  | 20.984 |  | 20.984 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

**Staff Only 80.83 Volunteers 78.46%**

| **Q10. Crosscare is a financially responsible organisation Agree to some level 81.97%** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q10. Crosscare is a financially responsible organisation (Please choose only one answer)** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Strongly disagree |  | 2 |  | 0.656 |  | 0.656 |  | 0.656 |  |
| Disagree |  | 2 |  | 0.656 |  | 0.656 |  | 1.311 |  |
| Somewhat disagree |  | 6 |  | 1.967 |  | 1.967 |  | 3.279 |  |
| Neither agree nor disagree |  | 45 |  | 14.754 |  | 14.754 |  | 18.033 |  |
| Somewhat agree |  | 37 |  | 12.131 |  | 12.131 |  | 30.164 |  |
| Agree |  | 129 |  | 42.295 |  | 42.295 |  | 72.459 |  |
| Strongly agree |  | 84 |  | 27.541 |  | 27.541 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

**Staff Only 82.5% Volunteers 80%**

| **Q11. Crosscare is an innovative and creative place to work or volunteer**  **Agree to some level 83.93%** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q11. Crosscare is an innovative and creative place to work or volunteer (Please choose only one answer)** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Strongly disagree |  | 7 |  | 2.295 |  | 2.295 |  | 2.295 |  |
| Disagree |  | 5 |  | 1.639 |  | 1.639 |  | 3.934 |  |
| Somewhat disagree |  | 9 |  | 2.951 |  | 2.951 |  | 6.885 |  |
| Neither agree nor disagree |  | 28 |  | 9.180 |  | 9.180 |  | 16.066 |  |
| Somewhat agree |  | 39 |  | 12.787 |  | 12.787 |  | 28.852 |  |
| Agree |  | 129 |  | 42.295 |  | 42.295 |  | 71.148 |  |
| Strongly agree |  | 88 |  | 28.852 |  | 28.852 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

**Staff Only 82.5% Volunteers 89.23%**

| **Q12. Crosscare focuses its’ work on helping people to fulfil their potential**  **Agree to some level 88.85%** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q12. Crosscare focuses its’ work on helping people to fulfil their potential (Please choose only one answer)** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Strongly disagree |  | 6 |  | 1.967 |  | 1.967 |  | 1.967 |  |
| Disagree |  | 2 |  | 0.656 |  | 0.656 |  | 2.623 |  |
| Somewhat disagree |  | 7 |  | 2.295 |  | 2.295 |  | 4.918 |  |
| Neither agree nor disagree |  | 19 |  | 6.230 |  | 6.230 |  | 11.148 |  |
| Somewhat agree |  | 41 |  | 13.443 |  | 13.443 |  | 24.590 |  |
| Agree |  | 130 |  | 42.623 |  | 42.623 |  | 67.213 |  |
| Strongly agree |  | 100 |  | 32.787 |  | 32.787 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 305 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

**Staff Only 90% Volunteers 84.62%**

**Staff Only Stats**

| **Frequencies for Q2. Which branch or area of Crosscare do you work in?** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q2. Which branch or area of Crosscare do you work in? (Please choose only one answer2** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Homeless Services |  | 77 |  | 32.083 |  | 32.083 |  | 32.083 |  |
| Youth Services |  | 83 |  | 34.583 |  | 34.583 |  | 66.667 |  |
| Food & Community |  | 42 |  | 17.500 |  | 17.500 |  | 84.167 |  |
| Support Services/Clonliffe College |  | 38 |  | 15.833 |  | 15.833 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 240 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |

**Volunteers Only Stats**

**Frequencies**

| **Frequencies for Q2. Which branch or area of Crosscare do you work in?** | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q2. Which branch or area of Crosscare do you work in? (Please choose only one answer2** | | **Frequency** | | **Percent** | | **Valid Percent** | | **Cumulative Percent** | |
| Homeless Services |  | 18 |  | 27.692 |  | 27.692 |  | 27.692 |  |
| Youth Services |  | 19 |  | 29.231 |  | 29.231 |  | 56.923 |  |
| Food & Community |  | 23 |  | 35.385 |  | 35.385 |  | 92.308 |  |
| Support Services/Clonliffe College |  | 5 |  | 7.692 |  | 7.692 |  | 100.000 |  |
| Missing |  | 0 |  | 0.000 |  |  |  |  |  |
| Total |  | 65 |  | 100.000 |  |  |  |  |  |
|  | | | | | | | | | |