| **Q1. Please indicate if you are a Staff Member or a Volunteer?** |
| --- |
| **Q1. Please indicate if you are a Staff Member or a Volunteer? (Please choose one of the following answers).**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Staff Member |  | 240  |  | 78.689  |  | 78.689  |  | 78.689  |  |
| Volunteer |  | 65  |  | 21.311  |  | 21.311  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

| **Q2. Which branch or area of Crosscare do you work in?** |
| --- |
| **Q2. Which branch or area of Crosscare do you work in? (Please choose only one answer2**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Homeless Services |  | 95  |  | 31.148  |  | 31.148  |  | 31.148  |  |
| Youth Services |  | 102  |  | 33.443  |  | 33.443  |  | 64.590  |  |
| Food & Community |  | 65  |  | 21.311  |  | 21.311  |  | 85.902  |  |
| Support Services/Clonliffe College |  | 43  |  | 14.098  |  | 14.098  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

| **Q3. Crosscare's values of Love, Respect and Excellence influence my work** |
| --- |
| **Q3. Crosscare's values of Love, Respect and Excellence influence my work (Please choose only one answer)**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| **Yes** |  | **293**  |  | **96.066**  |  | 96.066  |  | 96.066  |  |
| No |  | 12  |  | 3.934  |  | 3.934  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

**Staff 95.42% Yes**

**Volunteers 98.46% Yes**

| **Q4. Crosscare helps those most in need: Agree to some level 92.13% *HIGHEST*** |
| --- |
| **Q4. Crosscare helps those most in need**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Strongly disagree |  | 5  |  | 1.639  |  | 1.639  |  | 1.639  |  |
| Somewhat disagree |  | 8  |  | 2.623  |  | 2.623  |  | 4.262  |  |
| Neither agree nor disagree |  | 11  |  | 3.607  |  | 3.607  |  | 7.869  |  |
| **Somewhat agree** |  | **48**  |  | **15.738**  |  | 15.738  |  | 23.607  |  |
| **Agree** |  | **116**  |  | **38.033**  |  | 38.033  |  | 61.639  |  |
| **Strongly agree** |  | **117**  |  | **38.361**  |  | 38.361  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |
| **Staff Only 90.42% Volunteers 98.46%****Q5. Crosscare uses face to face work to challenge inequality and effect positive social change. Agree to some level 86.23%** |
| **Q5. Crosscare uses face to**  | **Frequency**  | **Percent**  | **Valid %** | **Cumulative %** |
| Strongly disagree |  | 6  |  | 1.967  |  | 1.967  |  | 1.967  |  |
| Disagree |  | 7  |  | 2.295  |  | 2.295  |  | 4.262  |  |
| Somewhat disagree |  | 7  |  | 2.295  |  | 2.295  |  | 6.557  |  |
| Neither agree nor disagree |  | 22  |  | 7.213  |  | 7.213  |  | 13.770  |  |
| Somewhat agree |  | 55  |  | 18.033  |  | 18.033  |  | 31.803  |  |
| Agree |  | 134  |  | 43.934  |  | 43.934  |  | 75.738  |  |
| Strongly agree |  | 74  |  | 24.262  |  | 24.262  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

**Staff Only 85% Volunteers 90.77%**

| **Q6. Crosscare is well connected with the Dublin Archdiocese** **Agree some level 68.85% LOWEST** |
| --- |
| **Q6. Crosscare is well connected with the Dublin Archdiocese** | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Strongly disagree |  | 4  |  | 1.311  |  | 1.311  |  | 1.311  |  |
| Disagree |  | 9  |  | 2.951  |  | 2.951  |  | 4.262  |  |
| Somewhat disagree |  | 17  |  | 5.574  |  | 5.574  |  | 9.836  |  |
| Neither agree nor disagree |  | 65  |  | 21.311  |  | 21.311  |  | 31.148  |  |
| Somewhat agree |  | 57  |  | 18.689  |  | 18.689  |  | 49.836  |  |
| Agree |  | 105  |  | 34.426  |  | 34.426  |  | 84.262  |  |
| Strongly agree |  | 48  |  | 15.738  |  | 15.738  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
| **Staff 66.25% Volunteers 78.46%**  |
| **Q7. Crosscare uses excellent, evidence informed models of service delivery** **Agree to some level 82.30%** |
| **Q7. Crosscare uses excellent, evidence informed models of service delivery (Please choose only one answer)**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Strongly disagree |  | 3  |  | 0.984  |  | 0.984  |  | 0.984  |  |
| Disagree |  | 7  |  | 2.295  |  | 2.295  |  | 3.279  |  |
| Somewhat disagree |  | 12  |  | 3.934  |  | 3.934  |  | 7.213  |  |
| Neither agree nor disagree |  | 32  |  | 10.492  |  | 10.492  |  | 17.705  |  |
| Somewhat agree |  | 48  |  | 15.738  |  | 15.738  |  | 33.443  |  |
| Agree |  | 136  |  | 44.590  |  | 44.590  |  | 78.033  |  |
| Strongly agree |  | 67  |  | 21.967  |  | 21.967  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

**Staff only 82.08% Volunteers 83.08%**

| **Q8. Crosscare has quality management practice, training and supervision for all staff and volunteers Agree to some level 91.15%** |
| --- |
| **Q8. Crosscare has quality management practice, training and supervision for all staff and volunteers (Please choose only one answer)**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Strongly disagree |  | 7  |  | 2.295  |  | 2.295  |  | 2.295  |  |
| Disagree |  | 2  |  | 0.656  |  | 0.656  |  | 2.951  |  |
| Somewhat disagree |  | 10  |  | 3.279  |  | 3.279  |  | 6.230  |  |
| Neither agree nor disagree |  | 8  |  | 2.623  |  | 2.623  |  | 8.852  |  |
| Somewhat agree |  | 42  |  | 13.770  |  | 13.770  |  | 22.623  |  |
| Agree |  | 131  |  | 42.951  |  | 42.951  |  | 65.574  |  |
| Strongly agree |  | 105  |  | 34.426  |  | 34.426  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

**Staff Only 90% Volunteers 95.39%**

| **Q9. Crosscare engages clients, service-users and young people in decision making that effects them directly Agree to some level 80.33%** |
| --- |
| **Q9. Crosscare engages clients, service-users and young people in decision making that effects them directly** | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Strongly disagree |  | 3  |  | 0.984  |  | 0.984  |  | 0.984  |  |
| Disagree |  | 6  |  | 1.967  |  | 1.967  |  | 2.951  |  |
| Somewhat disagree |  | 23  |  | 7.541  |  | 7.541  |  | 10.492  |  |
| Neither agree nor disagree |  | 28  |  | 9.180  |  | 9.180  |  | 19.672  |  |
| Somewhat agree |  | 68  |  | 22.295  |  | 22.295  |  | 41.967  |  |
| Agree |  | 113  |  | 37.049  |  | 37.049  |  | 79.016  |  |
| Strongly agree |  | 64  |  | 20.984  |  | 20.984  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

**Staff Only 80.83 Volunteers 78.46%**

| **Q10. Crosscare is a financially responsible organisation Agree to some level 81.97%** |
| --- |
| **Q10. Crosscare is a financially responsible organisation (Please choose only one answer)**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Strongly disagree |  | 2  |  | 0.656  |  | 0.656  |  | 0.656  |  |
| Disagree |  | 2  |  | 0.656  |  | 0.656  |  | 1.311  |  |
| Somewhat disagree |  | 6  |  | 1.967  |  | 1.967  |  | 3.279  |  |
| Neither agree nor disagree |  | 45  |  | 14.754  |  | 14.754  |  | 18.033  |  |
| Somewhat agree |  | 37  |  | 12.131  |  | 12.131  |  | 30.164  |  |
| Agree |  | 129  |  | 42.295  |  | 42.295  |  | 72.459  |  |
| Strongly agree |  | 84  |  | 27.541  |  | 27.541  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

**Staff Only 82.5% Volunteers 80%**

| **Q11. Crosscare is an innovative and creative place to work or volunteer** **Agree to some level 83.93%** |
| --- |
| **Q11. Crosscare is an innovative and creative place to work or volunteer (Please choose only one answer)**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Strongly disagree |  | 7  |  | 2.295  |  | 2.295  |  | 2.295  |  |
| Disagree |  | 5  |  | 1.639  |  | 1.639  |  | 3.934  |  |
| Somewhat disagree |  | 9  |  | 2.951  |  | 2.951  |  | 6.885  |  |
| Neither agree nor disagree |  | 28  |  | 9.180  |  | 9.180  |  | 16.066  |  |
| Somewhat agree |  | 39  |  | 12.787  |  | 12.787  |  | 28.852  |  |
| Agree |  | 129  |  | 42.295  |  | 42.295  |  | 71.148  |  |
| Strongly agree |  | 88  |  | 28.852  |  | 28.852  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

**Staff Only 82.5% Volunteers 89.23%**

| **Q12. Crosscare focuses its’ work on helping people to fulfil their potential** **Agree to some level 88.85%** |
| --- |
| **Q12. Crosscare focuses its’ work on helping people to fulfil their potential (Please choose only one answer)**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Strongly disagree |  | 6  |  | 1.967  |  | 1.967  |  | 1.967  |  |
| Disagree |  | 2  |  | 0.656  |  | 0.656  |  | 2.623  |  |
| Somewhat disagree |  | 7  |  | 2.295  |  | 2.295  |  | 4.918  |  |
| Neither agree nor disagree |  | 19  |  | 6.230  |  | 6.230  |  | 11.148  |  |
| Somewhat agree |  | 41  |  | 13.443  |  | 13.443  |  | 24.590  |  |
| Agree |  | 130  |  | 42.623  |  | 42.623  |  | 67.213  |  |
| Strongly agree |  | 100  |  | 32.787  |  | 32.787  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 305  |  | 100.000  |  |    |  |    |  |
|  |

**Staff Only 90% Volunteers 84.62%**

**Staff Only Stats**

| **Frequencies for Q2. Which branch or area of Crosscare do you work in?** |
| --- |
| **Q2. Which branch or area of Crosscare do you work in? (Please choose only one answer2**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Homeless Services |  | 77  |  | 32.083  |  | 32.083  |  | 32.083  |  |
| Youth Services |  | 83  |  | 34.583  |  | 34.583  |  | 66.667  |  |
| Food & Community |  | 42  |  | 17.500  |  | 17.500  |  | 84.167  |  |
| Support Services/Clonliffe College |  | 38  |  | 15.833  |  | 15.833  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 240  |  | 100.000  |  |    |  |    |  |
|  |

**Volunteers Only Stats**

**Frequencies**

| **Frequencies for Q2. Which branch or area of Crosscare do you work in?** |
| --- |
| **Q2. Which branch or area of Crosscare do you work in? (Please choose only one answer2**  | **Frequency**  | **Percent**  | **Valid Percent**  | **Cumulative Percent**  |
| Homeless Services |  | 18  |  | 27.692  |  | 27.692  |  | 27.692  |  |
| Youth Services |  | 19  |  | 29.231  |  | 29.231  |  | 56.923  |  |
| Food & Community |  | 23  |  | 35.385  |  | 35.385  |  | 92.308  |  |
| Support Services/Clonliffe College |  | 5  |  | 7.692  |  | 7.692  |  | 100.000  |  |
| Missing  |  | 0  |  | 0.000  |  |    |  |    |  |
| Total  |  | 65  |  | 100.000  |  |    |  |    |  |
|  |